

Healthcare Trends and Implications for Employers

February 15, 2024

Trends Shaping the Healthcare Landscape



Consumer demand for valuebased care is growing, looking for quality care at affordable cost

Payment model evolutioncontinues, with commercialfollowing lead of MA and Medicare



Cross-market health system
 mergers failing to deliver value;
 Risant taking a VBC approach

(j)

Digital health *point solution overload* increasingly focused on *specialty care models*

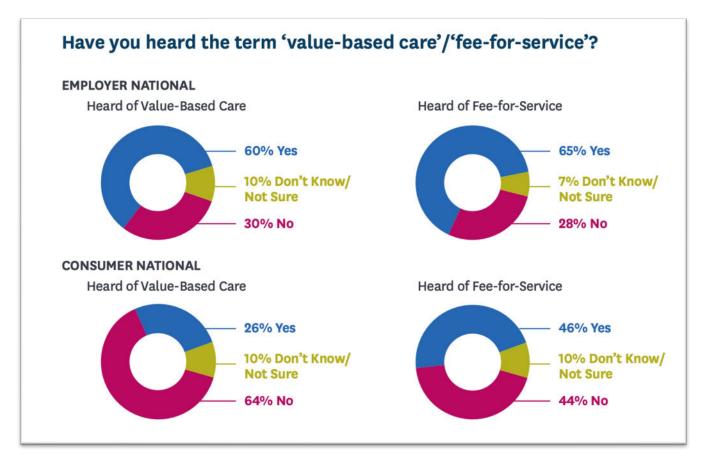
Payer consolidation and vertical integration reshaping business models



Employers hold a *golden opportunity* but are still searching for a *silver bullet*

Consumer Demand for VBC is Growing





"The survey showed that most consumers did not know the term, and even though 60% of employers said they had heard of VBC, only 1/3 could provide an accurate definition.

However, once given the definition of each, there was a *strong alignment towards the value-based payments compared to feefor-service payments* approach across both audiences. Employers & consumers alike recognize it provides the *highest quality of care available that can keep costs down and meet their needs.*"

Value-Based Care Delivery Evolution



ADVANCE EQUITY

Advance health equity by addressing the health disparities that underline our health system.

- Addressing disparities in rural and maternal health
- CMMI AHEAD model
- CMS SDOH measures

DRIVE INNOVATION

Drive innovation to tackle our health system challenges and promote valuebased, person-centered care.

- Data to drive decision-making
- CMMI gene therapy model



EXPAND ACCESS

Build on the ACA and expand access to quality, affordable health coverage and care.

- Drug price affordability
- Coverage transition (PHE unwinding)
- Improve safety/quality of care in nursing homes

PROTECT PROGRAMS

Protect our programs' sustainability for future generations by serving as a responsible steward of public funds.

- Focus on future of work at CMS
- Future pandemic preparedness



What learnings from government models can be leveraged?



How do employers translate value-based care for their organizations?



ENGAGE PARTNERS

Engage our partners and the communities we serve throughout the policymaking and implementation process.

- Drug price affordability
- Partner with states/health plans to improve oral health



FOSTER EXCELLENCE

Foster a positive and inclusive workplace and workforce, and promote excellence in all aspects of CMS' operations.

How far should

employers push to lead

the way in value?

 Integrate the 3Ms (Medicare, Medicaid/CHIP, and Marketplace)



As the Federal government continues to *sharpen focus on value-based activities*, there will be both opportunities to *follow their lead* and for them to *learn from commercial success* in driving quality, cost, access, and experience outcomes.

Payers Consolidating and Vertically Integrating ≁ <u>0</u> <u>3</u>] Humana **Trends in Louisiana G** HEALTHCARE **DIVE** Humana exits employer insurance, VANTAGE 🔀 CenterWell pivots focus to government plans **BlueCross BlueShield** Published Feb. 24, 2023 Humana opens 250th primary of Louisiana care center as it continues to U.S. News and World Report names Humana 2023 focus on arowth Best Overall Medicare Advantage Plan Company alge Minemyer - Jun 6, 2023 09:00a Elevance **BlueCross BlueShield** Health of Louisiana CVS closes \$10.6B acquisition of United Healthcare **STREET** Oak Street Health to expand primary care footprint Your Medicare Health Team By Heather Landi - May 2, 2023 09:30am **CVS To Build More Than** 50 Oak Street Senior Clinics In 2024

Provider Consolidation Taking New Paths



 $\frac{0}{3}$

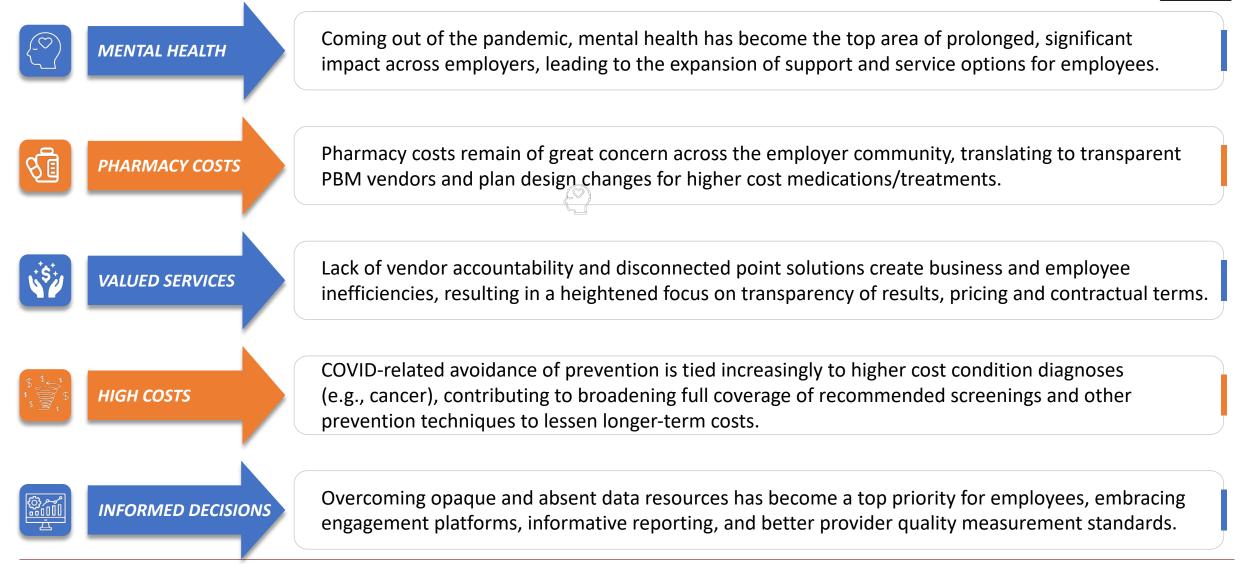
Point of Care Networks a Hot Target for Employers





Strengthen Understanding of Employees

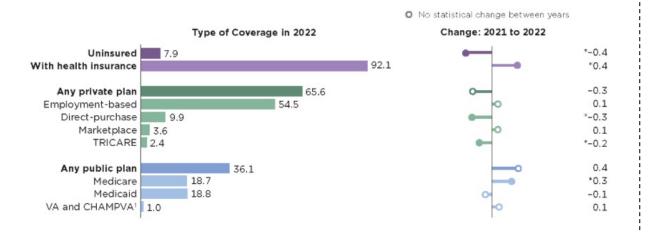




Employers Hold Golden Opportunity for Transformation



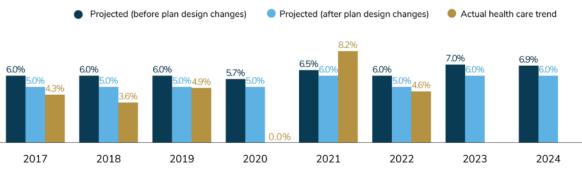
Percentage of Population by Type of Health Insurance Coverage and Change from 2021–2022



"Employers fund more than \$1 trillion of the U.S. health care ecosystem, and nearly half of Americans receive health insurance through an employer." "After plan design changes, health care costs may *increase by* 6% in 2023 and 2024. This is *higher than historical increases*."

Median Increase in Health Care Trend, 2017-2024

2024 Large Employers' Health Care Strategy Survey by the Business Group on Health



But No Silver Bullets Exist



	Employer Challenges		Potential Solutions	Examples
k	Age Diverse Populations		 Tailored well-being solutions that cater to specific populations are becoming more common in VBC models. 	Caraway Caraway
	Continued Rise of Chronic Conditions		 Preventative health to avoid onset of chronic condition. Remote patient monitoring gives providers more info about patients' daily lives to better inform their care. 	headspace United Health United United Healthcare
	Health Equity		 Hybrid care models enabling individuals to access care in based on what is best for their current needs. 	Aetna Better Health* of Louisiana
\$	High-Cost Conditions	-	 Emphasis on preventative health measures and better care navigation can both help with the affordability of high-cost conditions (e.g., cancer). 	Hinge ⇒ entergy Health™ ⇒ entergy glooko
	Distributed Workforce	-	 Centers of Excellence negotiate rates with multiple health systems, so an employer doesn't have to manage rate negotiation across various providers. 	Walmart >:<

Implications for Employers



Think longer-term. Avoid a health strategy focused on annual benefits cycles. Having a long-term view of the role of healthcare in your company strategy better positions the organization and workforce for success.



Embrace your fiduciary responsibility. With the passing of the Consolidated Appropriations Act, employers' fiduciary duty has expanded; monitor lawsuits to understand the CAA's true market impact.



Know your employees and their needs. Health benefits success has to be more than managing cost; especially in a tight labor market, providing what employees need and want is critical.



Evaluate all relationships. Many benefit plans are designed and delivered through legacy relationships; the pace of change in healthcare means new approaches may create more aligned value propositions.



Don't go it alone. Most employers lack the scale to make a significant impact on their own; coalitions and business groups of like-minded employers are better positioned to create a more sustainable future.